



## QUALITY POLICY STATEMENT

Advanced Roofing Limited (the 'Organisation') aims to provide defect free goods and services to its customers on time and within budget.

The organisation operates a Quality Management System that has gained BS EN ISO 9001: 2008 certification, including aspects specific to roofing, contracting and structural waterproofing.

### **The management is committed to:**

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

### **The management has a continuing commitment to:**

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources

The structure of the Quality Management System is defined in the Quality Manual. (Ref: ARP02)

All personnel understand the requirement of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all English and EU commercial legislation and regulations, the Organisation complies with all legislation and regulations specifically related to its business activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

The Quality Policy is regularly reviewed in order to ensure its continuing suitability.

A handwritten signature in black ink, appearing to read 'DH', is positioned above the name of the Managing Director.

### **DAVID HARTSHORN FloR**

Managing Director  
Advanced Roofing Ltd